

CANCELLATIONS:

Per the Department of Insurance, employees will need to notify Nationwide in writing either by fax (714-989-0537), mail or online at www.petinsurance.com.

If employees would like to mail in their cancellation request, they can send it to:

Nationwide
P.O. Box 2344
Brea, CA 92822
Attention: Policy Administration/Cancellations

Please make sure employees include their policy numbers on their request.

Once cancellation requests are received, policies will be cancelled within 24 hours of receipt and employees will receive email notification of the cancellation.

In the case of the **DEATH of a pet**. If an employer has an email from the employee, they can forward to me, Julie May at JMAY@nationwide.com and I will cancel it. If not, the employee can contact customer care [1-800-540-2016](tel:1-800-540-2016) or go on the website petinsurance.com. Also, employees may have end of life benefits so if a claim is submitted for euthanasia or cremation Nationwide will back date the cancellation to the day after the pet's passing. If the pet died while under veterinary care, the employee, can also submit a claim to us and we will back date the cancellation to the day of death.

Employees can cancel their pet insurance with Nationwide at any time though out the year.