

Vendor	Contact Name	Phone	Email
	Sharon Simard - Sr Account Executive	(802) 251-3857	ssimard@therichardsgrp.com
	Janet Derosia - Sr Account Manager	(802) 251-1846	jderosia@therichardsgrp.com
	Lonn Elliott – Sr Account Manager	(802) 251-1822	lelliott@therichardsgrp.com
	Kelsey Harris – Account Manager	(802) 251-1842	kharris@therichardsgrp.com
	Lindsay Simpson – Organizational Wellness	(802) 251-3803	lsimpson@therichardsgrp.com
	Sandra McAllister – Director of Client Relations and Business Development	(802) 251-3816 x1828	smcallister@therichardsgrp.com
	Deanna Demers – Client Services Director	(508) 475-6182	deannad@healthplansinc.com
	Kelly Martin- Client Services Account Coordinator	(508) 475-6860	Kmartin@healthplansinc.com
	Laura Grubbs, REBC – Account Executive	(336) 207-2492	lgrubbs@healthplansinc.com
	HPI Member Services	(800) 532-7575	
	Melanie Huntington- Senior Account Manager	(603) 223-1193	Mhuntington@nedelta.com
	Member Services	(800) 832-5700	
	VSP Member Services	(800) 216-6248 opt 2	vspcentral@vsp.com
	VSP Billing	(800) 216-6248 opt 3	vspbilling@vsp.com
	Jennifer Carroll-Jackson- Client Manager	(916) 407-5440 x113268	jennifer.carroll@vsp.com
  	<i>PBM/Clinical/Pharmacy Related Issues:</i> Amy Daniele	(860) 833-7763	amy.l.daniele@hitchcock.org
	Dartmouth Hitchcock Mail Order	(603) 653-3785	Centerra.pharmacy@hitchcock.org
	Dartmouth Hitchcock Specialty Rx	(855) 280-3893 x3	Specialty.pharmacy@hitchcock.org
	RxBenefits Kaylen Doua - Strategic Account Executive Dawn McGuire – Account Manager	(205) 364-2697 (531) 721-8964	kdoua@rxbenefits.com dmcguire@rxbenefits.com
	Michael Zeccardi – Regional Client Manager	(610) 994-7788	Michael.zeccardi@reliancematrix.com
	Jamie Stromoski – Regional Service Manager	(412) 894-1407	Jamie.stromoski@reliancematrix.com

2025 Benefits Contact List

	Employer Support Services	(866) 382-3510	employerservices@healthequity.com
	Tracy Randolph- SL Relationship Manager Danielle Ryan – Accident & Critical Illness Sr. Account Rep.	(212) 309-8675 (617) 893-3766	Tracy.Randolph@voya.com Danielle.Ryan@voya.com
	Briana Melero -Senior Client Success Lead Support Team COBRA Team	(Briana) (475) 331-6329	briana@getebm.com bsupport@getebm.com cobra@getebm.com
	FMLASource – Service Center (Employee) FMLASource – Service Center (Employer) Jackie Aldaba – Account Representative	877.GO2.FMLA (877.462.3652)	fmlacenter@fmlasource.com EmployerConnect@FMLASource.com AccountServices@FMLASource.com
	Meghan Hamilton- Account Executive Hugo Cortez -Senior Analyst	(614) 435-4906 (714) 706-5741	hamilm9@nationwide.com hcortez@nationwide.com
	Tom Keeney- Client Relations Manager	(303) 339-8054	tkeeney@idwatchdog.com
	https://trustmineral.com/ Username: <i>Your email address</i> Please contact TRG if you forgot your password		https://complianceadministrators.com
	Vasavi Prinz – Account Manager	(774) 427-0767	prinz@kgreer.com