



Supplemental Health Client Reference Guide

Account Management Team	Name	Phone	Email
Sales Director Client relationship owner and strategic advisor. Responsible for overall Cigna performance and client satisfaction.	Paul Dingee	332-259-7219	Paul.Dingee@CignaHealthcare.com
Account Analyst Supports the day-to-day account administration including client inquiries, resolving service issues and enrollment fulfillment.	Melissa Negron	860-338-5846	Melissa.Negron@CignaHealthcare.com

Additional Resources & Contacts

Function/Role	Phone	Email
Mental Health Resources – Phone seminars conducted by guest experts to help learn about common issues as well as offer coping techniques and support		https://www.Cigna.com/mentalhealth
Cigna Healthy Rewards®	800.258.3312 For information on participating providers	Cigna.com/rewards (password: savings)
My Secure Advantage™	833.920.3895 Available Mon-Fri 9:00 AM-11:00 PM (ET)	cigna.mysecureadvantage.com (registration required)

Making Payments

Cigna provides three convenient ways for you to pay your premium bills:

Online via Client Portal. Available for all clients (self-billed and list billed). Payment via [Cigna for Employers](#) is secure and ensures the payment is posted systemically to the account.

Pay by Wire (ACH). Send your payments electronically. For additional information, contact your Premium Service Rep. or e-mail them at CignaSupplementalBilling@cigna.com.

Bank Name: **PNC Bank**

Account Name: **Cigna Health and Life Insurance Company**

Account Number: **1082040771**

ABA (Routing) Number: **043000096**

Pay by Check. Send your payments by mail to the following address. Please include your client ID on the check.

Cigna Health and Life Insurance Company

PO BOX 640979

Pittsburg, PA 15264-0979

All payment support must be sent to CignaSupplementalBilling@cigna.com, unless submitting payment on the portal.

Accidental Injury, Critical Illness, and Hospital Care plans or insurance policies are distributed exclusively by or through operating subsidiaries of Cigna Corporation, are administered by Cigna Health and Life Insurance Company, and are insured by either (i) Life Insurance Company of North America ("LINA") (Philadelphia, PA); or (ii) New York Life Group Insurance Company of NY ("NYLGICNY") (New York, NY), formerly known as Cigna Life Insurance Company of New York. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc. LINA and NYLGICNY are not affiliates of Cigna.