## Caring for you in all ways. Always.

At Health Advocate, we're here to help you and your family with any health or well-being issues. Our services are provided to you by your employer. Just call, tap, or click to reach us and receive confidential, personalized support from our caring team.





Get one-on-one support from our advocates for health and well-being issues. Our goal is to make your life happier, healthier, and easier. We're here for you no matter what, to help with anything you need anytime you need it, in the language and communication channel you're most comfortable using.

### Connect with us to:



Get answers to your insurance questions; resolve claims and billing issues



**Understand your coverage** for medical, dental and vision services; know your deductibles, copays, and out-of-pocket costs



Get answers to questions about health savings accounts and how they work with your health plan



Get assistance finding **in-network doctors and specialists for your specific needs,** making appointments, and transferring medical records



**Explore and find the latest treatment options;** get second opinions



Feel confident that your medical care and treatment is on track

## Access online help that's smart with heart



Our website and mobile app provide another layer of support you can access anytime, anywhere.



Talk with an advocate in real time through chat



Learn about your Health Advocate services and the many ways we can help you



View important news alerts and **helpful tips to stay on top** of your health



Download your **Rx Shopper discount card** to find the lowest cost on your prescriptions



Access trusted, expert-vetted information on virtually every health topic



Open a case, download forms, and view your case status



# Caring support for the whole family

Our services are available to you, your spouse/partner, dependents, parents, and parents-in-law.



I love Health Advocate! I am so grateful my company offers it and I recommend it to everyone. Every call gets me or my family the support we need and more.

## We're here 24/7

Get the support you need, right when you need it, so you can be healthy and do the things you love. **We can help you in any language.** 

## 866.695.8622

answers@HealthAdvocate.com HealthAdvocate.com/WestCentralServices

#### **Registration Code: ULPRF5S**

Call • Email • Message • Live Chat 🗐

#### We're not an insurance company

Health Advocate is not a direct medical care provider and is not affiliated with any insurance company or third-party provider.

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#### Your privacy is protected

Our staff carefully follows protocols and complies with all government privacy standards. Your medical and personal information is kept strictly confidential.