

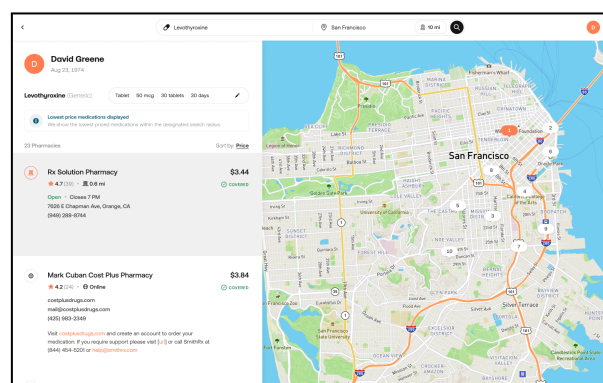
Member Portal Overview

The SmithRx Member Portal is where you can find your pharmacy benefits resources all in one place. Find key plan info, ID cards, history of prescriptions, notifications on prior authorizations (if applicable), plan usage, and support.

Access the member portal at member.mysmithrx.com

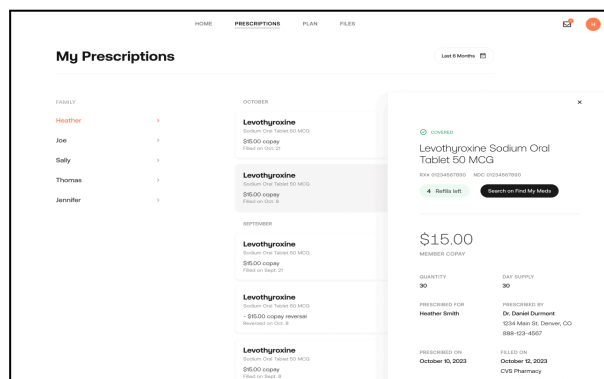
Find My Meds

Search for a medication by city or zip code and see cost estimations based on your benefits for pharmacies near you. Easily find pharmacy contact information so you can plan your fill.



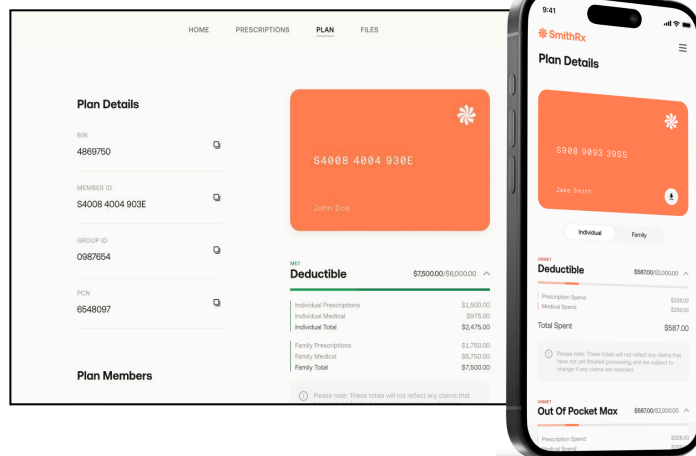
Prescriptions

Find a full history of prescriptions you've filled in the Prescription section. View the drug name, quantity, and strength, date of fill, prescriber details, and the copay amount.



Member ID & Plan Information

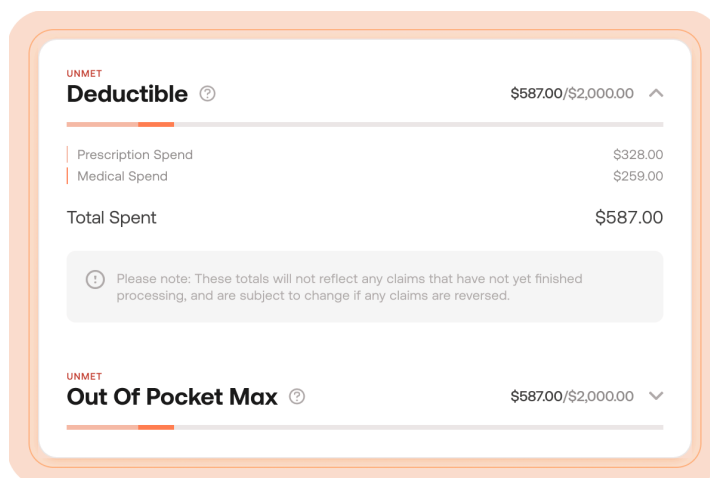
Access your ID card and plan details in the Plan section of the member portal. You can copy card ID values and paste them directly into forms. Have your Member ID, Group#, BIN, and PCN available on your mobile device by adding your Member Card to Google or Apple wallets.





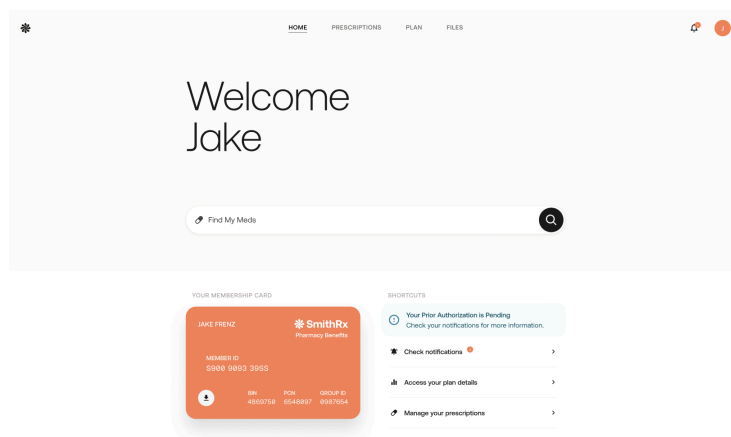
Plan Details: Plan Usage Tracker and Summary of Benefits

Under the “Plan” section, view your plan usage and summary of benefits. This includes the total spending against your plan deductible and out-of-pocket limits, total spend breakdown, and plan coverage details.



Notification Center

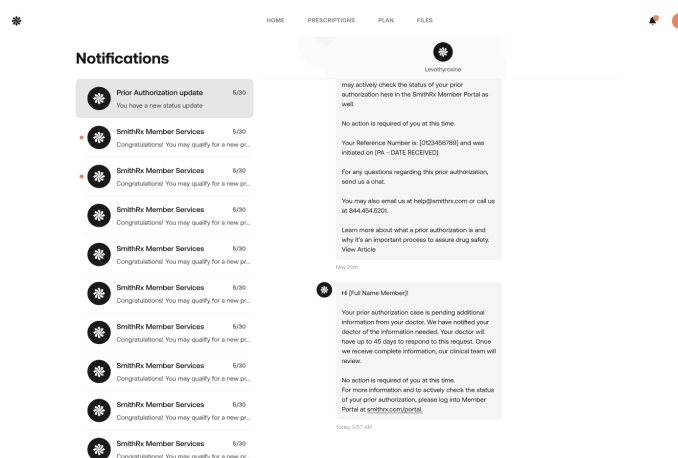
Updates on prior authorizations and Connect 360 case details will be displayed in the blue-highlighted section of the notification center. An orange circle will indicate that one or more notifications are available for review. Click the link to access the full list of notifications.



Prior Authorization (PA) Notifications

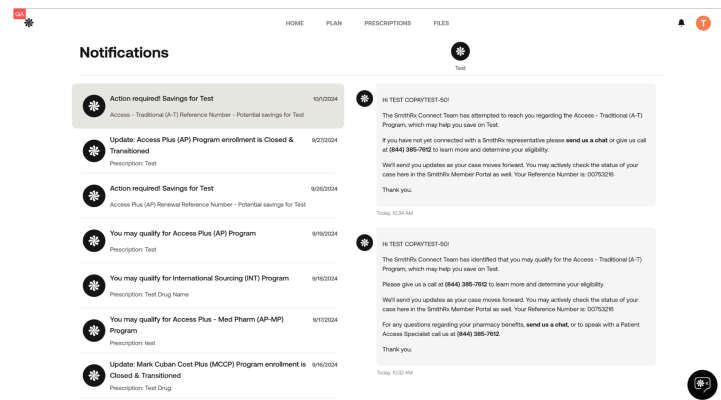
If a PA has been initiated for your medication, you will receive update alerts via email, SMS text messages,* and the member portal. Now, you can view the details of the PA including status and important instructions in the Notification Center of the Member Portal.

***Tip:** update your contact info in your profile in the Member Portal.



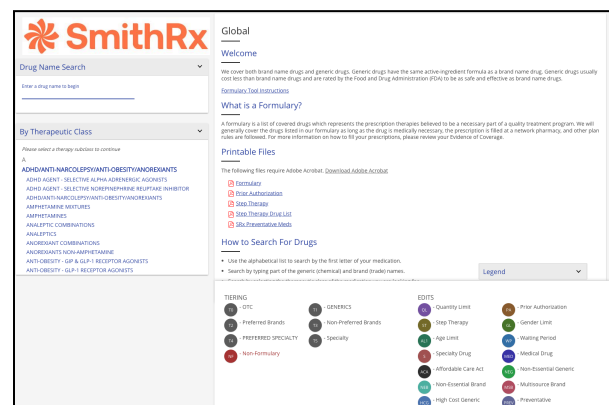
Lowest Cost Drugs Guaranteed with Connect 360

SmithRx Connect 360 programs can help you save on your medication costs. If you have a prescription eligible for savings, you will receive alerts via email, SMS text, and within the Member Portal. You'll find these important updates in your Notifications. Tip: Make sure your contact info is updated in the portal.



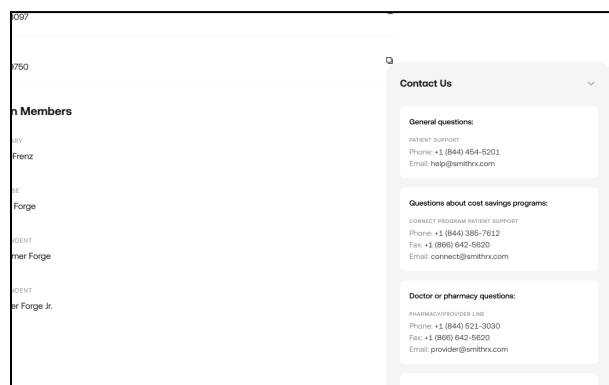
Formulary Look-up

The Formulary Look-up in the Files section of the member portal can help you view drug coverage information along with detailed information such as dosage, chemical name, and alternative names (i.e. brand, generics).



Contact Us

The Contact Us drawer at the bottom right of the Prescriptions, Plan, Files, and Profile pages has phone numbers and contact info for various SmithRx helplines, as well as contact information for our partner pharmacies.



Profile

Manage your credentials, 2-step verification, and contact information on the Profile page. Navigate to this page by clicking the name icon on the upper right corner of the screen.

