



## Important Reminder

### Preparing For a Doctor's Appointment?

Prior to your appointment, please provide your new member ID card to your doctor's office. If you do not have your ID card, please provide the office with the following information:



1. **Member ID Number**
2. **Group number:** #2 on right sample ID card
3. **CBA Blue's full name:** CBA Blue\*
4. **CBA Blue phone number** 888-222-9206


### 24/7 Member ID Card Access

Log on to our secure member portal at <https://www.cbabluevt.com/members> and access an electronic copy or PDF of your member ID card, 24 hours a day!

### 3 Ways your provider can verify your eligibility and benefits

- Contacting CBA Blue's member service department at **888-222-9206**.
- Logging onto CBA Blue's Provider Portal at <https://www.cbabluevt.com/providers>
- Searching the National Blue Cross Blue Shield eligibility portal

 <b>CBA Blue</b> <span>← 3</span>		<b>CBA BLUE</b>
Member Name <b>JOHN SAMPLE</b>		JANE SAMPLE JIMMY SAMPLE
Member ID <b>SMPL0001</b> ← 1		
Group No. Division Rx Plan/Bin Plan Code	<b>50000</b> ← 2 <b>2821/600471</b> <b>422/922</b>	Individual / Family DED: <b>\$5000/\$10000</b> Individual / Family OOP: <b>\$5000/\$10000</b> OV co-pay: DED then <b>\$0.00</b> ER co-pay: DED then <b>\$0.00</b> Prescription co-pays: DED then Gen: <b>\$0</b> Pref: <b>\$0</b> Non-pref: <b>\$0</b>
<b>Front of Card</b>		

 <b>CBA Blue</b>		<b>cbabluevt.com</b> Hours: M-F, 8 a.m - 6 p.m. ET
<b>Providers Outside Vermont:</b> File claims with your local Blue Cross & Blue Shield plan.		Cust Svc/Pre-Cert: 1-888-222-9206 Dental Blue: 1-888-222-9206 OptumRx: 1-800-48-1062 Mail-order(ServeYouRx): 1-888-78-8667 GRID+: 1-888-222-9206
<b>Members:</b> This card does not guarantee benefits. You may need pre-certification for certain services or your benefits may be reduced. CBA Blue provides administrative services only and does not assume any financial risk with respect to claims.		<b>Send all Vermont provider claims to:</b> CBA Blue P.O. Box 2365 S. Burlington, VT 05407-2365 <span>↑ 4</span>
<b>Send all Dental claims to:</b> CBA Blue Dental P.O. Box 9350 S. Burlington, VT 05407-9350		
Electronic Payer ID 03036		Pharmacy Benefits Administrator

**Back of Card**

### Need Assistance?

Are you or a provider experiencing difficulties?

Call and speak with a member service representative Monday – Friday, 8AM to 6PM EDT **888.202.9206** or use our **Contact Us E-Form** located on our website <https://www.cbabluevt.com/contact-us>