

# How to Locate an In-Network (BlueCard®) Provider



**CBA Blue**

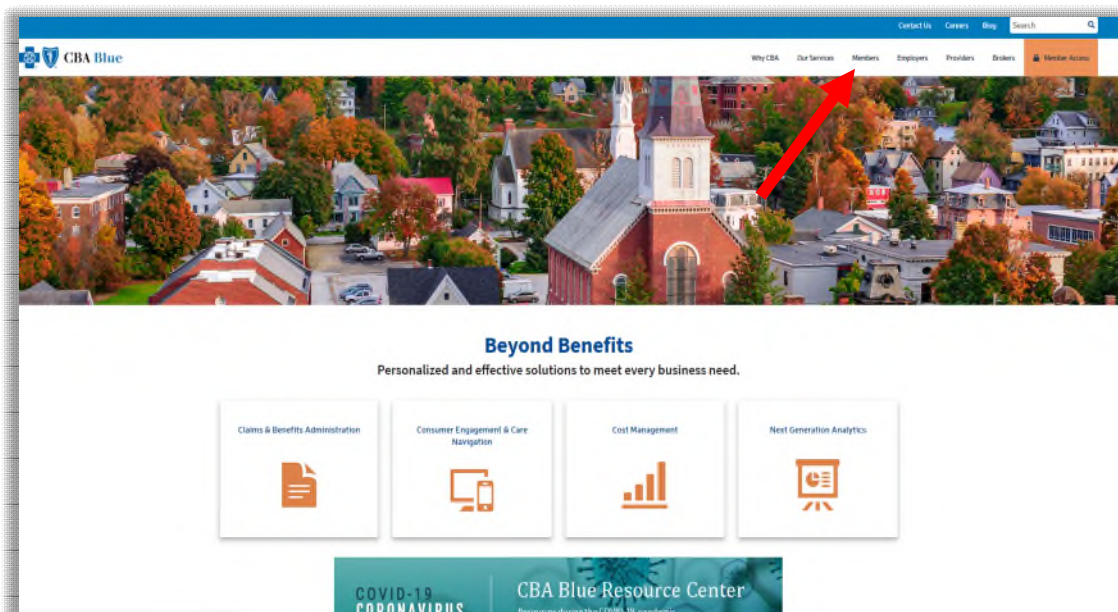
An independent licensee of the Blue Cross and Blue Shield Association.

## Step 1:

To get started, please go to the following website:

[www.cbabluevt.com](http://www.cbabluevt.com)

Then, click the **Members** tab.



## Step 2:

From the **Members** tab, scroll down to the **Provider Search** subheading.

### Welcome Members!

Welcome to the members section of the CBA Blue web site. Here you can find commonly requested forms, access to your claim history, provider network listings, and other useful information.

Select the 'Sign In' button located on the right hand side of this page. Once you have entered your employer's name, select the product you wish to access.

If you prefer, you can phone a Customer Service Representative (CSR) Monday - Friday, 8 a.m. - 6 p.m. EST at [888-222-9206](tel:888-222-9206)

### Provider Search

Use one of our online directories (performs on mobile devices, tablets and desktop computers) to search for a participating hospital, doctor or other health care provider. Please refer to the member's CBA Blue ID Card to see what network is part of the plan.

[Search the National BlueCard® Network \(inside the U.S.\)](#)

[Search the National BlueCard® Network \(outside of the U.S., Puerto Rico, and the U.S. Virgin Islands\)](#)

### Search for a Participating Dental Network Provider

If your CBA Blue Dental Plan includes access to the Dental Blue and/or the Dental GRID network, use our online directory to search for a participating network dentist near you. Be certain to make sure that

### Member Access

- Claim and Document Submission
- Benefits
- Claims
- Explanation of Benefits (EOBs)
- Provider Search, and much more!!

[SIGN IN](#)

### Secure Document Submission

Need to just submit claims or a document? Go to our [Secure Document Submission](#) page.

### Login & Password Assistance

Need help logging in or resetting your password? Contact us for help at [1-888-222-9206](#).

## Step 3:

Under Provider Search, select the **Search the National BlueCard Network** link, then proceed to Step 4.

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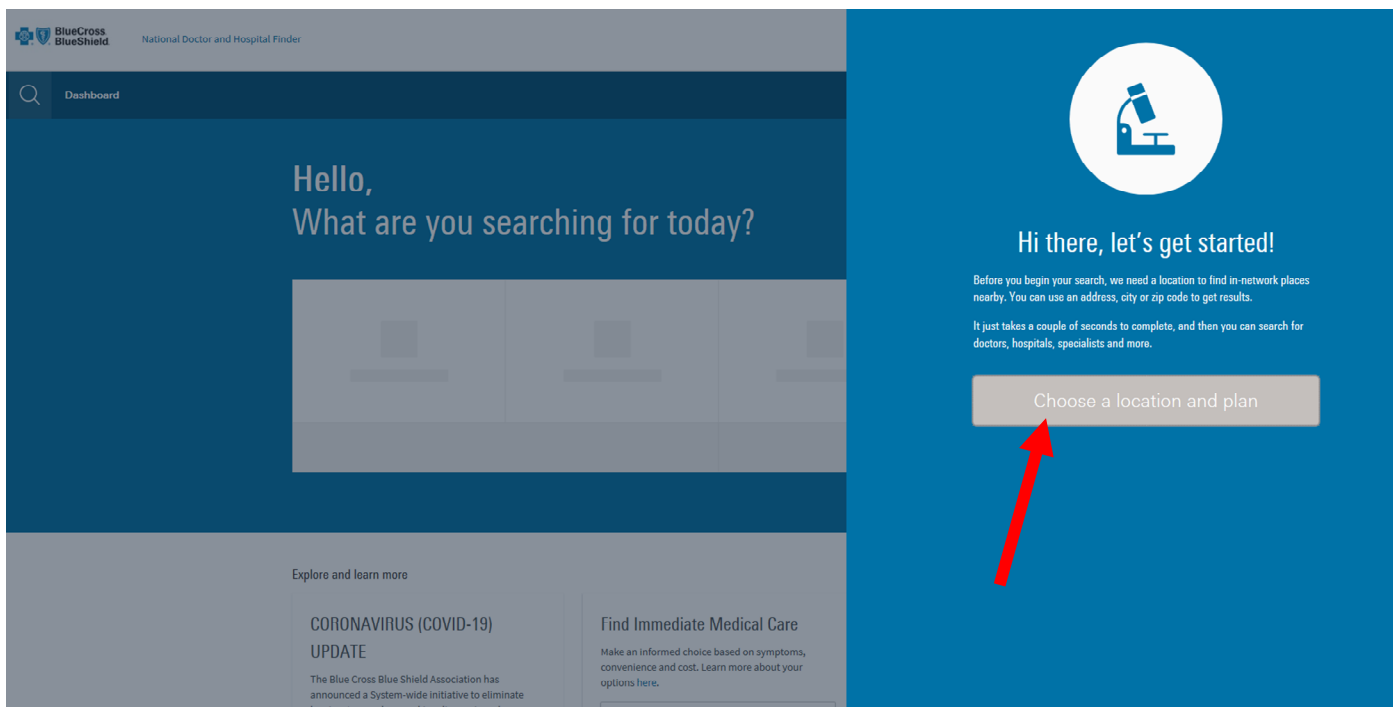


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## Step 4:

When the page has finished loading click the grey **“Choose a location and plan”** button and then enter the address, city, or zip code that you would like to search for service in and click **“Yes, this is correct”**.



## Find your plan by prefix

## Step 5:

Then, type your 3-letter prefix; found on the CBA Blue member ID card provided to you, into the 3 blank boxes below the pictured member ID card.

Once you have typed the 3-letter prefix into the box below the pictured ID card, we will find your plan for you.

When your plan has been found and the search page has finished loading, you can now search by doctor name, specialty, place of service, or service type.

The three letters at the beginning of your member ID number make up your plan prefix. Type your three-letter prefix below and we'll find your plan for you.



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[Browse a list of plans](#)