



625 State Street
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mvphealthcare.com

Flexible Spending Account

Mountain Health Center

Welcome to your MVP Health Care® Flexible Spending Account (FSA). We would like to take this opportunity to provide you with some information about your Flexible Spending Account (FSA) and who to contact if you have any questions.

Online Account Access

Please visit our website at: **mvphealthcare.wealthcareportal.com** to view your account balance and transactions. You may need the following information to create your account, if you have not done so already:

- Employer ID: MVP429767
- Employee ID: 429767/00 then the last 4 digits of your SSN
Example: if your SSN is 999-99-6789 your employee ID would be 429767/006789

Once you create a username and password for yourself you can view your account balance and submit claims online 24 hours a day, 7 days a week.

Download the myHealthSpend mobile app for convenient access to your FSA from your phone. View your balance and recent transactions, submit new claims, view pending claims, get email alerts, and easily contact an administrator right from the app. Use the same login for both the app and your online account.

MVP's CareFund MasterCard

One of the benefits included with your FSA is the CareFund® MasterCard. If you would like to order additional cards for your dependent(s) please contact us at 888-222-9931. You will **not** need to call and activate the CareFund® MasterCard as it will activate upon its first swipe at a qualified location. You can use the debit card at qualified pharmacies, grocery stores and discount stores to pay for prescriptions and over-the-counter medications, as well as at qualified medical, dental and vision providers.

Substantiation

Always keep your receipts. MVP is required by the IRS to confirm that all transactions meet Code §213(d) reimbursement rules. If we cannot verify your transaction automatically, we may send you a receipt notification requesting that you provide an itemized receipt showing what you paid for.

Contact Information

For questions about the FSA, please contact the MVP Flexible Benefits Department, Monday through Friday, 8:30 AM - 5:00 PM Eastern Time at **1-888-222-9931** or **myspendingaccounts@mvphealthcare.com**.