

myHealthSpend Mobile App

The **myHealthSpend** mobile app from MVP Health Care provides a single access point for participants to manage their spending accounts.

Have multiple spending accounts? Manage your Flexible Spending Account, Health Reimbursement Arrangement, and/or Health Savings Account in one place.

- View details on account balances and recent transactions
- Get email alerts
- Contact an administrator from the mobile app via email or mobile phone
- Use the same login as the WealthCare Member Portal just download, login, and go!

- Stronger authentication support (picture/passphrase, device identification, and challenge questions)
- View demographic details, dependents, card details, and card PIN
- Register new users directly from your mobile device

Download the free myHealthSpend app!

Visit the App Store[®] or Google Play[™] to download myHealthSpend on your mobile device.



Google Play

MSG&DATA rates may apply.

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myHealthSpend Mobile App User Guide

Getting Started

Your login credentials for the WealthCare Portal and **myHealthSpend app** are the same. After downloading the application, the login screen will provide two options:

If you already have a user ID on the WealthCare Portal or **myHealthSpend**, you can simply *Sign In*. You may be asked some security questions, and then be prompted to enter your password.

If this is your first time logging in to both the WealthCare Portal and **myHealthSpend**, you will need to register before you can access the application.

Register

Complete the registration form. You will need to select a username, and create a password. You will need your employee ID and employer ID to register (note: If you have already registered on the WealthCare Portal, you will use the same login credentials to access **myHealthSpend**). To obtain your employee ID and employer ID, contact the MVP Flexible Benefits Department at **1-888-222-9931**. You can also register by using the number on your MVP CareFund Debit Card, instead of the employer ID, if available.

Next, you will choose a picture and passphrase, then select and answer four security questions, before completing your registration. These are the same steps that are required when registering on the WealthCare Portal.

Main Navigation Screen Overview

Once you are signed in, you will see the main navigation screen, with buttons leading to all areas of the application.

Accounts

View your benefit accounts and transaction details. Select any benefit account from the accounts screen, and you will be given the option to access account details and transactions for that account.

Claims

The claims screen allows you to submit new claims, as well as view and edit pending claims. If you have a receipt to substantiate your claim, you will be able to take a photo of it with your mobile device and attach it to a pending claim.

My Expenses

See a list of your expenses and request reimbursement for them.

Cards

View card details, access your PIN, and mark your card as lost or stolen.

Alerts

Access important messages from your administrator.

Profile

View personal demographic information for yourself and your dependents.

Contact Us

View contact information for the administrator of your employer's benefit accounts.

Log Out

Sign out of the application.

These same screens can be easily accessed at any time by selecting the three horizontal lines menu symbol found in the upper right corner of every page in the application.

Questions? Use MVP Spending Account Resources!

For questions regarding your HRA, HSA and/or FSA, contact the MVP Spending Accounts Team at **1-888-222-9931**.