

Your Account Team

Keith Sorgius
Strategic Account Executive

Strategic point of contact post go-live; provides strategic plan mngmt support
Phone: **317.417.9765**
Email: **KSorgius@rxbenefits.com**

Adrienne Kolano
Strategic Account Executive
(Interim)

Strategic point of contact post go-live; provides strategic plan mngmt support
Phone: **313.802.1815**
Email: **AKolano@rxbenefits.com**

Executive Oversight

Anne Riley
Manager,
Account Management

Oversees account management performance
Phone: **205.721.0314**
Email: **ARiley@rxbenefits.com**

Patrick Gribbin
Director,
Account Management –
Strategic Markets

Oversees account management performance and client relationship development
Phone: **205.936.0390**
Email: **PGribbin@rxbenefits.com**

Ben Pasker
Vice President,
Account Management

Executive leadership and client related activities
Phone: **205.807.6781**
Email: **BPasker@rxbenefits.com**

Nathan White
Chief Client Officer (CCO)

Strategic executive leadership and client relationship development
Phone: **813.949.1951**
Email: **NWhite@rxbenefits.com**

Client Services

Specialized team supporting the daily needs of clients, consultants & account management teams

Phone: **866.769.5987**

Email: **ClientServices@rxbenefits.com**

Monday – Friday: 7:00 AM to 6:00 PM CT

Eligibility Verification	Claim Status
Verification of Benefits	Pharmacy Information
Plan Authorized Overrides	Urgent Eligibility Issues

Member Services

Experienced, high-performing call center team delivering superior level of service to members

Phone: **800.334.8134**

Email: **CustomerCare@rxbenefits.com**

Monday – Friday: 7:00 AM to 8:00 PM CT

Locate Pharmacy	Benefit Questions
Coverage Questions	Program Questions
Paper Claims	ID Card Information

Billing / Accounting

Email: **RxBAccounting@RxBenefits.com**