

### Your Account Team

**Keith Sorgius**

Strategic Account Executive

Strategic point of contact post go-live; provides strategic plan mngmt support

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Strategic Account Executive  
(Interim)

Strategic point of contact post go-live; provides strategic plan mngmt support

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### Executive Oversight

**Anne Riley**

Manager,  
Account Management

Oversees account management performance

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**Patrick Gribbin**

Director,  
Account Management –  
Strategic Markets

Oversees account management performance and client relationship development

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**Ben Pasker**

Vice President,  
Account Management

Executive leadership and client related activities

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**Nathan White**

Chief Client Officer (CCO)

Strategic executive leadership and client relationship development

Phone: **813.949.1951**

Email: **NWhite@rxbenefits.com**

### Client Services

Specialized team supporting the daily needs of  
clients, consultants & account management teams

Phone: **866.769.5987**

Email: **ClientServices@rxbenefits.com**

Monday – Friday: 7:00 AM to 6:00 PM CT

Eligibility Verification

Claim Status

Verification of Benefits

Pharmacy Information

Plan Authorized Overrides

Urgent Eligibility Issues

### Member Services

Experienced, high-performing call center team  
delivering superior level of service to members

Phone: **800.334.8134**

Email: **CustomerCare@rxbenefits.com**

Monday – Friday: 7:00 AM to 8:00 PM CT

Locate Pharmacy

Benefit Questions

Coverage Questions

Program Questions

Paper Claims

ID Card Information

### Billing / Accounting

Email: **RxBAccounting@RxBenefits.com**