## **View Your Claims Online**

## Getting Started

- Go to **healthplansinc.com** and select **Log in to My Plan** from the **Members** section.
- New users will need to register for My Plan. Click **Get Registered** to set up your user name and password.



Log In

• Log in to My Plan and click the link to view your claims under My Claims.



healthplansinc.com/members



• You will be brought to your personal home page.

	HOME								
MAIN MENU		ins Q Search for (	<u>Jains</u>			Tiew Detailed Accumulation Information			
Home Claim History	Recent Claims & Transactions					2013 Medical Accumulations			
Accumulations	Number	Service Date	Status	Type	Charge	Category	Paid		
Eligibility	200-037970-00	01/14/2013	Paid	MM	125.00	Deductible in Network	0.00		
Enrollment	200-0341D0-00	01/11/2013	Paid	MM	85.00	Deductible Out of Network	0.00		
Provider Search	200-047361-00	01/11/2013	Ready to Pay	MM	666.00	Out of Packet In Network			
Resources	200-005330-00	01/08/2013	Paid	DE	128.00	Out of Pocket Out of Network			
User Settings	200-G35042-00	12/07/2012	Paid	MM	112.00	Carbin Cald Carbin Andrew	0.00		
Help	200-4704F7-00	11/26/2012	Paid	MM	125.00	2013 Dental Accumulations			
Log Out	200-092882-00	11/05/2012	Paid	MM	125.00	Category	Paid		
	200-064053-00	11/01/2012	Paid	DE	205.00	Deductivie in Network	0.00		
	200-087052-00	11/01/2012	Paid	DE	278.00	Deductible Out of Network	0.00		
	200-D24F99-00	10/22/2012	Paid	MM	125.00	Out of Pocket In Network	0.00		
	200-071316-00	10/15/2012	Paid	MM	150.00	Out of Pocket Out of Network	0.00		
		d with spending acco			100.00	COLOT POCKET COLOT NETWORK	0.00		
	Tiew Detailed					2013 RX Accumulations			
	Member Su					Category	Paid		
						Deductible In Network	0.00		
		ame John Doe				Deductible Out of Network	0.00		
	Memb	er ID 999-99-9991	Current	Status	Active	Out of Pocket In Network	0.00		
-	Effective	Date 10/20/2006	Date of Birth 01/01/1940			Out of Pocket Out of Network	0.00		
WEBcci M	Termination	Date	# Of Depe	ndents					

- Your home page shows the status of your most recent claims, the types of coverage under your plan and the charges that have accumulated toward your deductible and out-of-pocket maximums to date (if applicable).
- View the details of a claim by clicking on the claim number in the first column.
- To search for a specific claim, click **Search for Claims** at the top of the page.

Tiew More Claims								
<b>Recent Claims &amp; Transactions</b>								
Number	Service Date	Statu						
200-037G70-00	01/14/2013	Paid						

- You can search claims by date of service (or date range), a claim number, (if known), or the ten most recent claims received.
- Searches can be conducted for a single plan member or all plan members.

Printer Friendly Pac										
	ae									
Claim Number Dates of Service			From - Throug	gh	Received	Group	Network	Member ID	Status and Date	
200-284061-00		08/21/2012	- 08/21/2012		08/22/2012	001999	HPHC	999999991	Paid - 09/	04/2012
Service Date Ser	vice Code	Charge	Not Paid	Reason	Covered	Deductible	Co Ins %	Co Ins Dollars	Discount	Payme
08/21/2012	250	249.00	20.00	35	183.11	0.00	100	0.00	45.89	183
	_		45.89							
	Tetaler	240.00	65.90	_	492.44	0.00			45.90	183
	Totals:	243.00	63.63		103.11	0.00		0.00	40.09	103
						Detions	De ser ser site itie	20.00		
	200-284061-00 Service Date Ser	200-284061-00 Service Date Service Code	200-294061-00         08/21/2012           Service Date         Service Code         Charge           08/21/2012         280         249.00	200-284061-00         08/21/2012         08/21/2012           Service Date         Service Code         Charge         Hot Paid           08/21/2012         259         249.00         20.00           45.89         45.89         45.89         45.89	200-294061-00         08/21/2012 - 08/21/2012           Service Date         Service Code         Charge         Not Paid         Reason           08/21/2012         252         249.00         20.00         35           45.89         HP         HP         HP         HP	200-244061-00         08/21/2012         08/21/2012         08/22/2012           Service Date         Service Code         Charge         Hot Paid         Reason         Covered           08/21/2012         250         249.00         25.0         183.11           45.89         HP         192         192         192	200-204081-00         08/21/2012         08/21/2012         08/21/2012         08/22/2012         001999           Service Date         Service Code         Charge         Itol Paid         Reason         Covered         Deductible           08/21/2012         249.00         20.00         35         163.11         0.00           45.89         162         163.11         0.00         45.89         163.11         0.00	200-204081-00         08/21/2012         08/21/2012         08/22/2012         001999         HPHC           Service Date         Service Code         Charge         Itol Paid         Reason         Covered         Deductible         Co Ins %           08/21/2012         260         200.00         35         163.11         0.00         100           45.89         HE         163.11         0.00         100         465.89         183.11         0.00	200-204081-00         08/21/2012         08/21/2012         08/22/2012         00/22/2012         00/22/2012         09/22/2012         09/22/2012         09/22/2012         09/22/2012         09/22/2012         09/22/2012         09/22/2012         00/2	200-24061-00         08/21/2012         08/21/2012         00/22/2012         00/22/2012         00/22/2012         99999991         Peid - 084           Service Date         Service Code         Charge         Hot Paid         Reason         Covered         Deductible         Co ins %         Co ins biture         Discount           08/21/2012         2/20         2/49.00         3/5         1/83.11         0.00         1/00         0.00         45.99           45.59         ½2         1/2         1

• The claim details show how the claim was processed, when it was received and paid, the line-item charges and any cost-sharing responsibility (such as deductible or copayment).

Have questions? Contact Customer Service at **800-532-7575**, Monday through Friday, from 8:00am to 5:00 pm (ET).

## View Your Claims