

Your Contacts and Your Plan

HPI developed a team of specialists who are dedicated to assisting you in the management of all aspects of your company's health benefits plan. Each specialist will help you to resolve inquiries related to plan management, as well as issues that may arise from your employees.

The foundation of your self-funded benefits plan is your customized Plan Document. Our team works closely with you to design a plan that meets the specific needs of your workforce and your budget, and with the requirements of federal regulations such as the Affordable Care Act of 2010 (ACA), the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and the Employee Retirement Income Security Act of 1974 (ERISA), as applicable.

Your Contacts at HPI

Your contact team includes representatives that specialize in all areas of your plan including enrollment, account funding, COBRA, claims and general plan administration.

HPI Contacts				
	Name	Email	Phone#	Fax#
Account Management	Deanna Demers Director of Client Services	deannad@healthplansinc.com	508-475-6182	508-439-5863
	Kelly Martin, Acct Coordinator	kmartin@healthplansinc.com	508-475-6860	
Claim Account Funding	Cathy Carrozza	ccarrozza@healthplansinc.com	508-475-6175	508-792-1188
Enrollment/ Eligibility	Enrollment Team	enrollmentmailbox@healthplansinc.com	N/A	508-795-1933
COBRA	Cobra Team	cobra@healthplansinc.com	844-814-1751	781-753-7550
Claims Services	Contact Account Manager	N/A	N/A	508-792-1188
Flexible Spending Accounts/ Health Reimbursement Arrangements	Flex Team	flex@healthplansinc.com	877-734-7004	508-329-4815

Please note: your employees may contact HPI by calling the toll-free number shown on their Member ID card.

