

## Your Account Team:

### **BRITTANY KEDZIORA**

Account Manager

Primary day-to-day support to ensure smooth operation of your pharmacy plan

Phone: **616.914.2833**

Email: **bkedziora@rxbenefits.com**

### **BRIAN FRIEDENBERG**

Strategic Account  
Executive

Strategic point of contact post go-live; provides strategic plan management support

Phone: **205.789.5991**

Email: **bfriedenberg@rxbenefits.com**

## Executive Oversight

### **REBECCA GRANT**

Director,  
Strategic Markets

Oversees account management performance and client relationship development

Phone: **205.983.1441**

Email: **rgrant@rxbenefits.com**

### **NATHAN WHITE**

VP,  
Strategic Markets

Executive leadership and client related activities

Phone: **205.603.7015**

Email: **nwhite@rxbenefits.com**

### **Cynthia Johnson**

Chief Client Officer (CCO)

Strategic executive leadership and client relationship development

Phone: **205.980.2862**

Email: **Cynthia@rxbenefits.com**

## For HR and Consultants:

### **Client services**

Specialized team supporting the daily needs of clients,  
consultants & account management teams

Phone: **866.769.5987**

Email: **ClientServices@rxbenefits.com**

Eligibility verification

Verification of Benefits

Plan authorized overrides

Claim status

Pharmacy information

Urgent Eligibility Issues

## For Members:

### **Member Services**

Experienced, high-performing call center team delivering  
superior level of service to members

Phone: **800.334.8134**

Email: **RxHelp@rxbenefits.com**

Locate pharmacy

Coverage questions

Benefit questions

Program questions

## Billing / Accounting:

Invoicing & Billing

Email: **RxBBilling@rxbenefits.com**