



Dartmouth-Hitchcock Specialty Pharmacy

A Better Specialty Pharmacy Experience




Specialty Pharmacy Introduction

Welcome to the Dartmouth-Hitchcock (D-H)
Specialty Pharmacy.

Our specialty-trained pharmacists are available to provide personalized care to patients with complex medical conditions such as cancer, rheumatoid arthritis, and cystic fibrosis.

Specialty medications that treat these conditions are typically more expensive and can require special storage conditions or additional administration instructions.



Why the D-H Specialty Pharmacy?

D-H Specialty Pharmacy will:

- Contact you within 24 hours of receiving the e-prescribed prescription and perform a benefits investigation
- Process all prior authorizations for specialty medications sent to D-H Pharmacy
 - For many claims this process takes 24-72 hours
- Obtain copay and financial assistance as necessary
- Deliver in-depth counseling and medication education
- Monitor patient adherence and side effects throughout therapy
- Provide refill reminders, giving you an opportunity to interact 1 on 1 with the Pharmacist at every fill
- Have pharmacists available to you 24 hours a day, 7 days a week



Clinical Management

Our Pharmacists can:

- Teach you how to take your medication
- Remind you when its time to refill
- Check for potential interactions with other medications
- Advise you on what to do if a dose is missed
- Teach you how to store your medication
- Advise you on possible side effects
- Teach you safe drug disposal
- Communicate with your provider and nurse in real-time
- Answer all of your questions



Delivery Options

- The D-H Specialty Pharmacy offers free mail order delivery via FedEx or USPS
 - Refrigerated orders are shipped via FedEx Overnight to maintain the medication's integrity
- We are New Hampshire's only brick and mortar specialty pharmacy. We offer the option to come into the pharmacy for same day pick up as well
- Supplies such as sharps containers, alcohol swabs, etc. are also available at no cost to you

Accreditations

- D-H Specialty Pharmacy's commitment to quality and patient satisfaction is evidenced by the demanding national accreditations that we hold. We are currently accredited by:

URAC

Accredited since October 2017 for Specialty Pharmacy



Specialty Pharmacy
Expires 11/01/2020



Any Questions?

Please don't hesitate to reach out to the D-H Specialty with any questions or concerns

E-mail: Specialty.Pharmacy@Hitchcock.org

Phone: 855-280-3893